



P.O. Box 5683
Sherman Oaks, CA 91413

FAQ

1. What's the difference between refurbishing and reglazing?

--**REFURBISHING**-- is chemically removing stains and discoloration followed by the use of sanding and buffing in order to leave the surface white and bright.

--**REGLAZING**-- is spraying two layers of an epoxy primer followed by two coats of acrylic polyurethane.

2. Can I have my tub refurbished even though it has been reglazed before?

Possibly, it depends on why it was reglazed in the first place. The technician would need to evaluate the situation. Sometimes the tub is worn down to the metal and is too far gone to be refurbished.

3. How long does reglazing last?

Our reglazing usually lasts 10 to 12 years or more as long as you take care of it properly. You need to make sure your plumbing is in working order; you need to clean the tub with ammonia based liquid cleaners. You **must not** use any abrasive cleaners such as Soft Scrub or Ajax. **Do not** use bathmats with suction cups. If you choose to use a bathmat, it **must** be removed daily. You **do not** want constant water or moisture.

4. Does reglazing smell? Can I stay in the home?

Yes, the reglazing process does have an unpleasant smell and is toxic while air-borne. You can stay in the home if you're not overly sensitive to odor or chemical smells. If you're extremely sensitive, you might want to stay out of the house overnight. If you are pregnant or have an infant, we recommend that you stay away for 3-4 hours. If your place is extremely small and does not have a lot of windows, we would also recommend that you leave for 3-4 hours. Also, keep pets in another room or outside. Keep the door to the bathroom closed for 36 hours.

5. If I have a chip repaired, will there be obvious patchwork?

No, you will not notice where the repair has been made because we do not use patches. For a chip repair, we fill the damaged area with special filler, sand the area down so it's nice and level, then we airbrush the area to color match to the best of our ability.

6. What happens if the job has any drips or is rough?

This does happen occasionally. The surface will need to dry for 36 hours before the technician would come back out to touch up the area. If there are any problems, please call the office so we can have the technician back out to take care of the problem. We really want to make you happy.

7. Do I have to do anything before I have my tub reglazed?

Yes, it would be very helpful if you remove all items from the bathtub. Also remove items from countertops & back of the toilet so our technician can use their drop cloths to prevent any over spray. Please make sure your plumbing is free of drips.